



MESSAGE FROM THE PRESIDENT

I will never forget and I still laugh every time I think of it: My mom's dad would take my brother and me to the grocery with him when we were younger. Occasionally, when checking out, he would look back at us and say "Watch this, boys!" He would then very calmly ask the cashier, "Pardon me ma'am but would you happen to have any 10 lb. see-through shoplifting bags?" Without hesitation the cashier would immediately grab the microphone and ask over the PA system, "Carl, can you check to see if we have in aisle 7 any 10 lb. see-through shoplifting bags?" Randy and I would die laughing. Most times the cashier wouldn't even catch what she said. Other times it would take Carl walking all the way up to the check out counter to explain. And other times, my grandfather would just say, "Ma'am did you hear exactly what I was asking for?"

Thinking of this fun memory with my grandfather reminded me that today most of us are guilty of not truly listening. Although there should not be any excuses, there are too many distractions with smart phones, emails, notifications and ring tones going off constantly for a reminder of this or a reminder of that. I've realized I'm a terrible listener when all these things are going on at the same time. We are all probably guilty of not "listening with the intent to understand." However, that doesn't make it right. Not only does it short change you, but it shortchanges everyone around you as well.

Just think of how many times in the past week you've asked this question, "I'm sorry, what did you say?" If it is worth turning off your email and your phone from time to time when you have to be as productive as possible for deadlines, then it is definitely worth giving your people the appropriate time and attention when they are meeting with you to discuss important matters. Doing so really isn't disrespectful to those trying to reach you via phone or email as long as you are diligent with checking it timely throughout the day and appropriately responding. Most likely, if it truly is an emergency they are going to get ahold of you somehow.

I'm quickly finding this same discipline needs practiced at home otherwise I will be no better than the cashier asking Carl for the 10 lb. See-Through Shoplifting Bags and being laughed at.

Thank you,

James R. Sever
President



FEATURED JOB



SAFETY UPDATE

EMR Rating: .53

PSC's Path to the Goal of Zero Injuries

PSC is committed to providing a safe workplace for their workers, subcontractors and clients and PSC believes eliminating workplace injuries and incidents makes good business sense.

PSC's Vision states "We shall become the safest, most reliable experts performing equipment installations, relocations, and industrial maintenance through innovative solutions to industry."

To sustain this Vision, PSC has implemented two initiatives focused on safety and quality. PSC has implemented a Behavior Based Safety Observation program focused on identifying and reinforcing good behavior and eliminating at-risk behaviors in the workforce. Research indicates that more than 80% of all accidents are caused by some form of at-risk behavior. Eliminating the at-risk behaviors give us the greatest chance of preventing injury incidents.

Secondly, PSC has implemented a Short Service Employee program focused on orienting and mentoring employees that are new to the company.



HRSG Module Deliveries

PSC Crane & Rigging recently completed a project that required trans loading and transportation of 15 Heat Recovery Steam Generator (HRSG) Modules as well as the HP Drum for the system. PSC received the components at a siding in the local railyard, trans loaded them to a specialized hydraulic trailer, transported to the site and self-unloaded the modules on PSC supplied beams and stands. During the over the road portion of the transport, PSC crossed a 72' long bridge and coordinated seamlessly with 4 governing agencies to ensure all 16 transports were completed safely. Once onsite, PSC then self-loaded the modules as needed and transported to the hook of the HRSG erection contractor. The largest module was 90'L x 9.5' W x 13' H and weighed nearly 455,000 lbs. This was another safe, "no damage, no issue" on schedule project by PSC to a satisfied customer group.

As a highly specialized rigging, erection and machinery installation company PSC utilizes equipment and processes that are not common in general industry. The SSE program is focused on providing an additional layer of safety and training for newly hired employees by pairing them with a highly skilled and experienced PSC employee in their critical, first days on the job.

Through initiatives like these PSC is empowering their employees to create a work environment where risks are controlled and hazards are mitigated to prevent injuries and incidents. As PSC enters the holiday shut-down season where our workforce increases to meet customer demands it is these skilled and empowered employees that will keep PSC's worksites incident free.

At PSC, Safety truly is #1!

Steve Pfister

» [learn more about safety](#)

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WHAT'S NEW?

PSC Employee Holiday Party

For the second consecutive year, the Ownership of PSC hosted a holiday party for their employees. The event took place in a private sector of a local bowling alley. At this venue, the employees were able to enjoy bowling, watching the day's football games, food and beverages as well socializing with their colleagues. Overall, the event was a success and enjoyed by all who were able to attend, and as a staff we want to say thank you to the ownership for sponsoring the party and helping us all celebrate the holidays.

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